



# **The Sustainable Community**

## **Strategy for Halton**

**2011 - 2016**

**Full Year Progress Report  
01<sup>st</sup> April – 31<sup>st</sup> March 2012**







**Document Contact  
(Halton Borough  
Council)**

Hazel Coen  
(Divisional Manager Performance & Improvement)  
Municipal Buildings, Kingsway  
Widnes, Cheshire WA8 7QF [hazel.coen@halton.gov.uk](mailto:hazel.coen@halton.gov.uk)

























This report provides a summary of progress in relation to the achievement of targets within Halton's Sustainable Community Strategy 2011 - 2016.

It provides both a snapshot of performance for the period 01<sup>st</sup> April 2011 to 31<sup>st</sup> March 2012 and a projection of expected levels of performance to the year-end.

The following symbols have been used to illustrate current performance as against the 2011 – 12 targets and as against performance for the same period last year.

	Target is likely to be achieved or exceeded.		Current performance is better than this time last year
	The achievement of the target is uncertain at this stage		Current performance is the same as this time last year
	Target is highly unlikely to be / will not be achieved.		Current performance is worse than this time last year

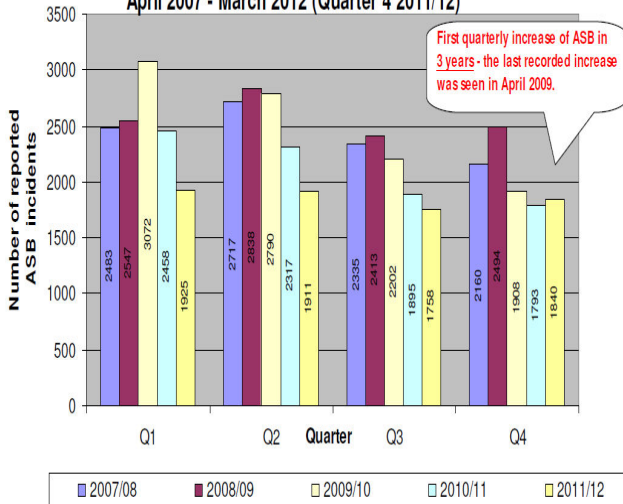
## Safer Halton

Page	Ref	Descriptor	2011 / 12 Target	Direction of travel
4	SH 1	Reduce Actual Number of ASB incidents recorded by Cheshire Police broken down into youth and adult incidents.		
6	SH 2	Reduce the number of Deliberate Fire incidents (NI33)		
8	SH 3	Reduced perception by Residents of antisocial behaviour (NI 17)		
10	SH 4	Safeguarding Children: Reduce the Number of Young People who repeatedly run away in Halton (New Measure)		
11	SH 5	Vulnerable Adults – Safeguarding: Increase the percentage of VAA Assessments completed within 28 days.		
12	SH 6	Reduce repeat incidents of domestic abuse within the MARAC Cohort (NI32 )		
14	SH 7	a) Increase the percentage of successful completions (Drugs) as a proportion of all in treatment (over 18)		
		b) Increase the percentage of successful completions (Alcohol) as a proportion of all in treatment (over 18)	Placeholder 2012/13	New Measure
16	SH 8	a) Reduce the number of individuals re-presenting within 6 months of discharge (Drugs) [New Measure]		N/A
		b) Reduce the number of individuals re-presenting within 6 months of discharge (Alcohol) [New Measure]	Placeholder 2012/13	New measure
18	SH 9	Reduce the rate of young people (0-18) admitted to hospital due to substance misuse (will include alcohol)		
20	SH 10	Reduce Alcohol related hospital admissions (NI 39)		
22	SH 11	Reduce the re-offending rates of repeat offenders (RO's in the Navigate IOM scheme) (Formerly NI 30)		New measure
24	SH 12	Reduce the number of first time entrants to the Youth Justice System (formerly NI111).	N/A	New measure
25	SH 13	Use of Custody (New Measure)	N/A	New measure
26	SH 14	Reduce the proportion of individuals within the Navigate cohort who's offending is substance misuse related. (Placeholder New Measure)	Placeholder 2012/13	New measure
27	SH 15	Reduce the re-offending rate of young offenders (Formerly NI 19)	Placeholder 2012/13	New measure
28	SH 16	Reduce serious acquisitive crime (Formally NI16)		
30	SH 17	Reduce Assault with Injury crime rate (Formerly NI 20) New Revised Measure		

SCS / SH1

Reduce Actual Number of ASB incidents recorded by Cheshire Police broken down into youth and adult incidents

Halton **TOTAL** ASB incidents reported to Cheshire Constabulary  
April 2007 - March 2012 (Quarter 4 2011/12)



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
8489	8065	3827	7434		

**Data Commentary:**

Actual number of antisocial behaviour (ASB) incidents reported to the Cheshire Police, cumulatively in the year up to 31<sup>st</sup> March 2012. (1925 Q1, 1911 Q2, 1758 Q3, 1840 Q4)

**Performance Commentary:**

Total ASB numbers have risen this quarter for the first time in three years by 3% when comparing this quarter with the same quarter last year. (Increasing from 1793 in Q4 2010/11 to 1840 in Q4 2011/12. – 47 more incidents in one quarter. Youth related ASB has caused this increase, rising by 14% this quarter compared to the same quarter last year. (Increasing from 612 in quarter 4 2010/11 to 697 in quarter 4 2011/12 – 85 more youth related ASB.)

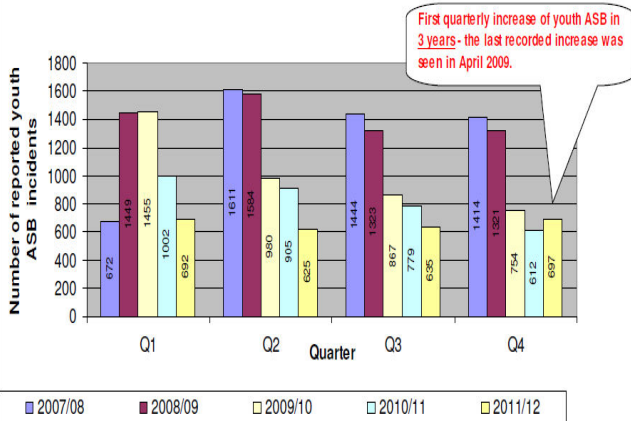
Despite the increase during this quarter, numbers overall across Halton for 2011/12 when compared with 2010/11 have still reduced by 12%.

Yearly totals: 2010/11 compared with 2011/12

**Widnes:** Birchfield (increase of 24) Broadheath (increase of 13) and Riverside (increase of 31) were the only areas to show an increase in numbers all others reduced.

**Runcorn:** All areas in Runcorn reduced in numbers reported with one exception, Windmill Hill (increase of 9) when comparing 2010/11 with 2011/12.

Halton **YOUTH** ASB incidents reported to Cheshire Constabulary April 2007 - March 2012 (Quarter 4 2011/12)



**Summary of Key activities taken or planned to improve performance:**

Working closely with the ASB Housing and Enforcement Officer has resulted in a significant reduction of anti social behaviour suffered particularly in areas identified in the Tasking Coordination Meeting -Problem Profiles. Cases are also discussed in the Multi Agency Meeting and vulnerable victims and witnesses have received re-assurance visits from PCSOs and the officers engaged with the Tasking Vehicle when it is deployed.

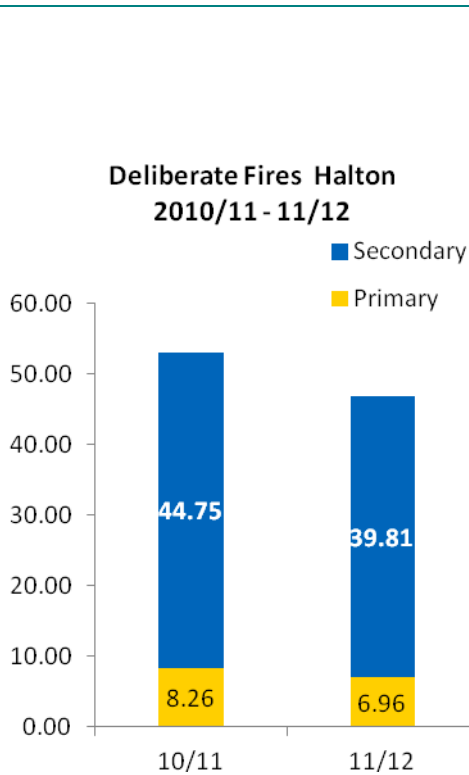
The ASB victim and Witness Support Service have also worked closely with the Youth Offending Team to ensure the views and opinions of victims and witnesses of Anti Social Behaviour are canvassed and where appropriate they are given the opportunity to participate in Referral Panels (attending panel meetings), Restorative Conferences and other community/restorative disposals.

A bid has also been submitted for scrutiny by this service to secure continuation funding via the National Lottery.

Seventy five referrals were made between April 2011 to March 2012 to the Victim & Witness Co-ordinator. Many positive service users' responses have been received stating that the service is delivering an effective approach. For instance "Andrew Bailey you are a caring man, who has been amazing." A range of service developments as part of the community safety team review are being considered to improve service delivery further. These are as follows:

- To Pilot Neighbourhood Resolution Panel as an preventative intervention to address anti social behaviour
- Aim to receive more satisfaction surveys from service users.
- Aim to use service user feedback to improve the service provision.
- Develop a community based forum to identify community intelligence.
- Encourage service development and local event attendance by the Coordinator.
- Diversionary / reparation activities for perpetrators of ASB such as youth groups to strengthen the links with the Youth Offending Team (YOT).
- To also identify the numerous communities, voluntary and citizenship type available within the community where perpetrators can become involved on a voluntary basis.
- Bridge the links to the Children and young people outcome framework to ensure that all young people focussed activities support the categories 'stay safe, be healthy, enjoy and achieve, make a positive contribution and achieve economic wellbeing'.

Four antisocial behaviour orders were secured in this quarter 4 by the Anti Social Behaviour Enforcement Officer in the Courts. Evidence is also being obtained to support applications for a further anti social behaviour orders on four target individuals.



	2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
Primary	8.26	8.13	3.69	6.96		
Secondary	44.75	43.81	20.87	39.81		
Total	53.01	51.94	24.56	46.77		

**Data Commentary:**

Data relates to all fire incidents deemed to have been caused by deliberate ignition, between 1 April and 30 September 2011. It is the number of deliberate :

- (i) primary and
- (ii) secondary fires per 10,000 population.

This is an APACS indicator: SPI 7.1 deliberate fires.

- Deliberate fire is any fire where the cause of fire is suspected non-accidental.
- Primary fire is any fire involving casualties OR any fire involving property (including non-derelict vehicles) OR any fire where at least 5 fire appliances attend.
- Secondary fires are reportable fires that were not involving property; were not chimney fires in buildings; did not involve casualties; were attended by four or fewer appliances. An appliance is counted if either the appliance, equipment from it or personnel riding in it, were used to fight the fire. Derelict building or derelict vehicle fires are secondary fires.

Data is correct as at 12 April 2012. 2010 Actuals have been updated as final verified figures by Cheshire Fire Service.

**Performance Commentary:**

Incidents of deliberate fires have decreased by 11.8% from 2010/11. This equates to 15.7% for NI33i Deliberate Primary Fires and 11.0% for NI33ii Deliberate Secondary Fires. Comparatively, Cheshire as a whole has seen a 10.4% decrease. Performance for both of these indicators is positively under target

Cheshire FRS is part of the CFOA Family Group 4, formed of fire and rescue services from England, Wales and Northern Ireland. Originally, membership was decided by grouping 'similar' fire services based upon factors such as population, deprivation, risk profiles and incident volumes.

Of the 18 Services in the group, Cheshire is ranked 12th in terms of population size, with 1st representing the highest volume. Although Average values cannot be given at present, as at the end of Q3 2011/12, Cheshire FRS was ranked 4th and 10th for deliberate primary and secondary fires respectively.

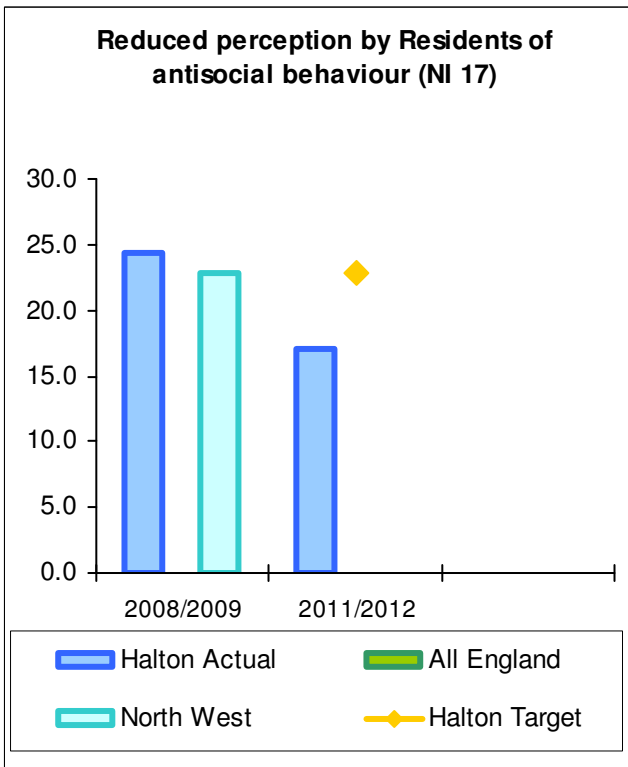
**Summary of Key activities taken or planned to improve performance:**

These have been as follows:

- Youth engagement activities including: RESPECT, the Phoenix Project, 2 X Fire Cadet units, Princes Trust and Fire Station Community Garden at Runcorn.
- Established Police Notification Reporting (PNR) process so deliberate fire information and intelligence gathered by fire crews is user friendly and accessible between partners. Following every deliberate fire a report is completed and sent a 'single point of contact' (SPOC) in the Police.
- Each of the stations in Halton produce a monthly arson report to identify trends and peaks in arson activity which is shared with partners from the Borough Community Safety Team.
- Areas of high activity are reported to the Halton Tasking and Coordination Group, in order to shape a multi-agency approach to the problem.
- Each of the stations have dedicated 'arson routes' which are reviewed monthly to encompass the areas of greatest anti-social fire activity. Crews patrol the areas in their fire appliances to act as a deterrent and provide reassurances to the community. They actively knock on doors and remind residents to stow away bins and likewise, businesses to arrange for skips to be removed once full.
- Advertising/ Marketing on fire appliances ref crime and arson prevention.
- Fitting of Domestic Fire Retardant Letter box covers to the vulnerable.
- Fire Safety Enforcement activity in areas of high risk for arson.
- Joint SMART Water/crime prevention/home fire safety initiatives with Police and Partners.
- Multi-agency Halloween and Bonfire initiatives.

**Future Activities:**

- 'On Line' Gaming Championships, utilising social media and online gaming – to be held over the Halloween and Bonfire Period during high risk/activity periods. (17:00-21:00hrs). The aim is to 'push' young people in- doors to take part in the competition during the high activity periods, rather than leave them on the streets.
- Discussions ongoing to increase the number of organised community bonfires and firework displays over the bonfire period.
- The concept and development of Phoenix Cadets – this is an addition to the current Phoenix Project in Halton to extend the Fire Cadets out to primary age children in schools within the community.
- Fitting Wheelie Bin Locks in areas of high activity or to vulnerable households.



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
24.4 (2008/9) Latest available	Reduce to North West average Average 22.9%	17%			

**Data Commentary:**

Local Measures focusing on perceptions of antisocial behaviour, which combines responses to seven questions about antisocial behaviour.

Local authorities are a key partner agency with the police in tackling ASB and have responsibilities to prevent ASB. They are an applicant agency for anti-social behaviour orders (ASBOs); they lead on housing-related ASB, tackling litter/graffiti, and are responsible for licensing of premises and in securing and designing environments to reduce likelihood of alcohol-fuelled disorder and ASB.

**Performance Commentary:**

From the 2011 resident’s survey a figure for NI17 is 17%. However this comes with a number of caveats.

- It cannot be directly compared to the 2008 place survey, carried out by MORI, due to changes in methodology between the two surveys. Therefore should now act as a benchmark figure for future resident surveys.

There is no North West comparison figure available and is unlikely to be in the future. This is because there is no statutory requirement for Local Authorities to collect NI17 information.

**Summary of Key activities taken or planned to improve performance:**

In the absence of a nationally prescribed survey (previously the Place Survey), work has been progressed in quarter 3 to establish a more locally focused survey to capture community perceptions and satisfaction levels.

This residents survey undertaken in October 2011 includes the following questions:

- 1) How much of a problem respondents feel ‘Teenagers hanging around the streets’ ‘Vandalism, graffiti and other deliberate damage to property and vehicles’ ‘People using or dealing drugs’ ‘abandoned or burnt out cars’ and ‘people being drunk or rowdy in public spaces’ to be a very big or fairly big problem within their local area
- 2) Respondents experience of the above in the last 12 months



3) How safe respondents feel 'inside your home' 'in your local area during the day' and in your local area after dark'

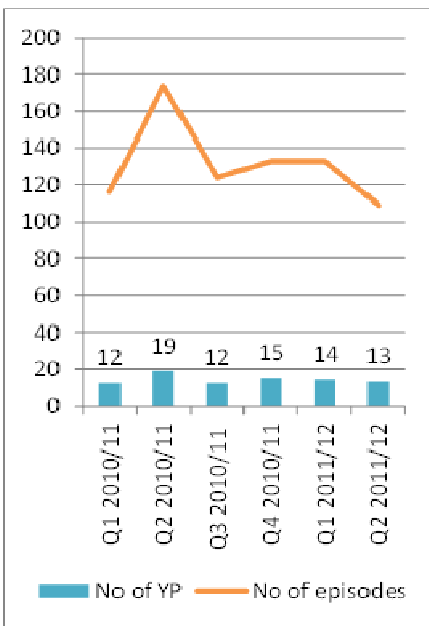
4) Confidence in the police in respondent's local area.

During February 2012, the Research & Intelligence team reported on the results of the residents' survey. About 1,800 residents returned filled in forms, sufficiently covering all wards and Area Forums to give a representative sample of the borough. The response rate was better than the previous survey carried out by MORI. The full results of the survey are available from [www.halton.gov.uk/research](http://www.halton.gov.uk/research).

It is intended to undertake future surveys every two years. In addition to the resident's survey measures, the previous NI 17 (Reduced perception of antisocial behaviour) measure will also be reported and to inform perceptions of anti-social behaviour. It will then be determined as to whether future targets will be set based on NI 17 or a selection of indicators as established and a baseline captured in 2011.

SCS / SH4

Safeguarding Children: Reduce the Number of Young People who repeatedly run away in Halton (New Measure)



Quarter	No YP missing from home	No episodes missing from home	No YP missing from Care	No episodes missing from Care	No YP missing from CCJA	No episodes missing from CCJA
Q1 2010/11	7	62	13	112	9	85
Q2 2010/11	5	37	7	85	2	17
Q3 2010/11	4	21	11	112	5	25
Q4 2010/11	2	10	12	132	8	78
Q1 2011/12	5	32	7	77	5	51

2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
18 Young People – 465 episodes	17 young people – 428 episodes	13			
Commissioned service provider changed during 2011/12, figures are therefore not comparable – Cheshire Police data has therefore been used to monitor performance during Q4 of 2011/12.					
2011 Youth: 178 Youth in care: 108	2012 Youth: 126 Youth in Care: 47		Youth: -29% Youth in care: -57%		

**Data Commentary:**

Data up to Q3 of 2011/12 has been provided from the commissioned service Barnardos, however due to provider changes data cannot be consistently compared during Q4, therefore data from Cheshire Constabulary has been used to update performance.

**Performance Commentary:**

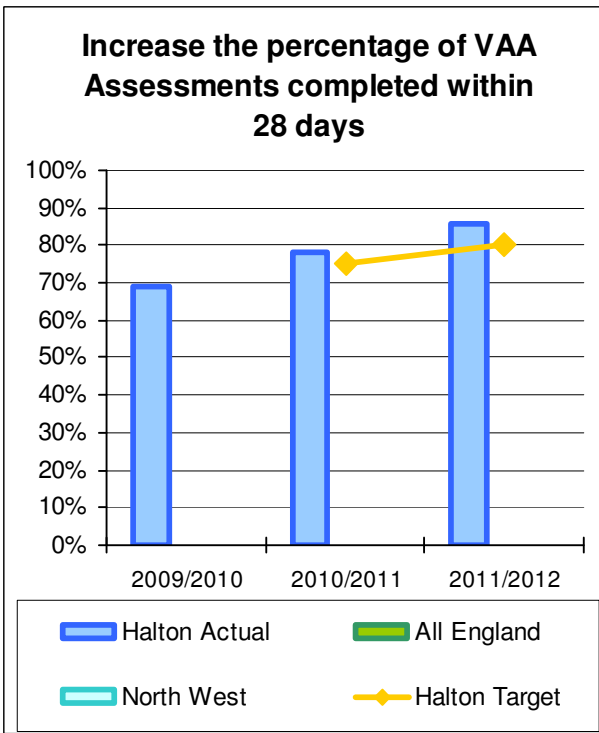
Figures show some significant reductions this quarter in both missing from home incidents and those from Care. There have been 52 less youth related missing from home incidents with the greatest reductions seen in those from care (61 less incidents) when compared to the same period during 2011.

**Summary of Key activities taken or planned to improve performance:**

The Commissioning Manager is in the process of applying more effective mechanisms in place to monitor performance across not only Halton but across Cheshire. Future data will be collated using Police data in order to enable effective monitoring regardless of changes that may occur through the commissioning process. Measures for 2012/13 are being considered across Cheshire within a strategic meeting lead by the Halton Commissioning Manager; to set a new baseline against which performance can be monitored whilst the protocol and service provider is in its infancy.

SCS / SH5

**Vulnerable Adults – Safeguarding: Increase the percentage of VAA Assessments completed within 28 days.**



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
78.12	80.00	90.91	85.78		

**Data Commentary:**

The higher the number of VAA’s completed within 28 days ensures that investigations are conducted in a timely manner and the resulting outcome delivered quickly for the alleged victim. This potentially reduces the impact that abuse can have on those involved.

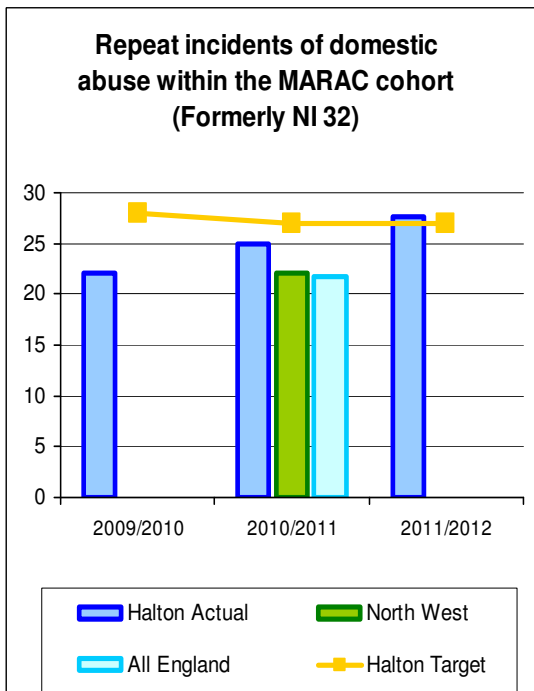
**Performance Commentary:**

Whilst performance in Quarter 4 has reduced since the mid year position, performance remains higher than the expected target level, indicating good performance in the timely processing of vulnerable adult investigations.

**Summary of Key activities taken or planned to improve performance:**

Referrals are received from a variety of sources by Social work teams who will prioritise abuse cases leading to an appropriate response within timescales.

Improvements in process timescales have been achieved in recent years. Some room for improvement is predicted and then maintenance at 82% is projected as the optimum level achievable. It is recognised that it is not possible to achieve 100% of VAA investigations to be completed in 28 days and the rationale is to maintain current levels of service, given budgetary pressures. Actual performance will be monitored on a regular basis (at least quarterly) and targets will be refreshed as necessary.



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
25	27	26%	27.6%		

**Data Commentary:**

The 27.6% repeat incident rate represents 70 cases out of a total of 253 cases; one repeat incident causes a 0.4% increase.

For the purposes of this indicator, a repeat case occurs when a case that is reviewed at a MARAC has also been seen or reviewed at the same MARAC or a different MARAC within the same Local Area Agreement within the preceding 12 months (from the review). Each repeat case will also be counted each time it is reviewed in a given 12 month period (i.e. If a case first comes to MARAC in January and then is reviewed in February and July this will count as two repeats). If a case was reviewed at a different MARAC outside of the Local Area Agreement within the preceding 12 months, this will not be counted as a repeat.

**Performance Commentary:**

Cheshire Police Strategic PPU (Public Protection Unit) and Halton Domestic Abuse Forum identified that a lower than anticipated number of cases were appearing at Halton MARAC and did not reflect the guidance provided by CAADA. As a consequence all high risk cases are now discussed at MARAC accounting for the significant increase in the number of cases being discussed at MARAC and the increase in repeats.

A higher rate can also indicate that victims have the confidence to disclose further incidents possibly suggesting a good experience of MARAC for the first time.

**Summary of Key activities taken or planned to improve performance:**

In Halton we believe that tackling Domestic Abuse and Sexual Violence is vital to building stronger, safer and healthier communities. We recognise that Domestic Abuse and Sexual Violence can occur in many forms and can be experienced differently by different groups, such as women and girls, members of the LGBT and BME communities and men, who may disproportionately experience various elements of these abuses. It is widely evidenced that these issues not only impact on the victim, their families and children but also the wider community with the associated emotional and financial costs. Thus, as a multi-agency partnership, we aim to tackle Domestic Abuse and Sexual Violence in their widest forms and provide support to all victims within our area.

In response to the MARAC Case Review (The aim of this was to ascertain if there was any risk or protective factors for this cohort that distinguished them from non-repeat cases and could clarify possible reasons for the apparent ineffectiveness of current interventions.), Halton Domestic Abuse Forum have developed a

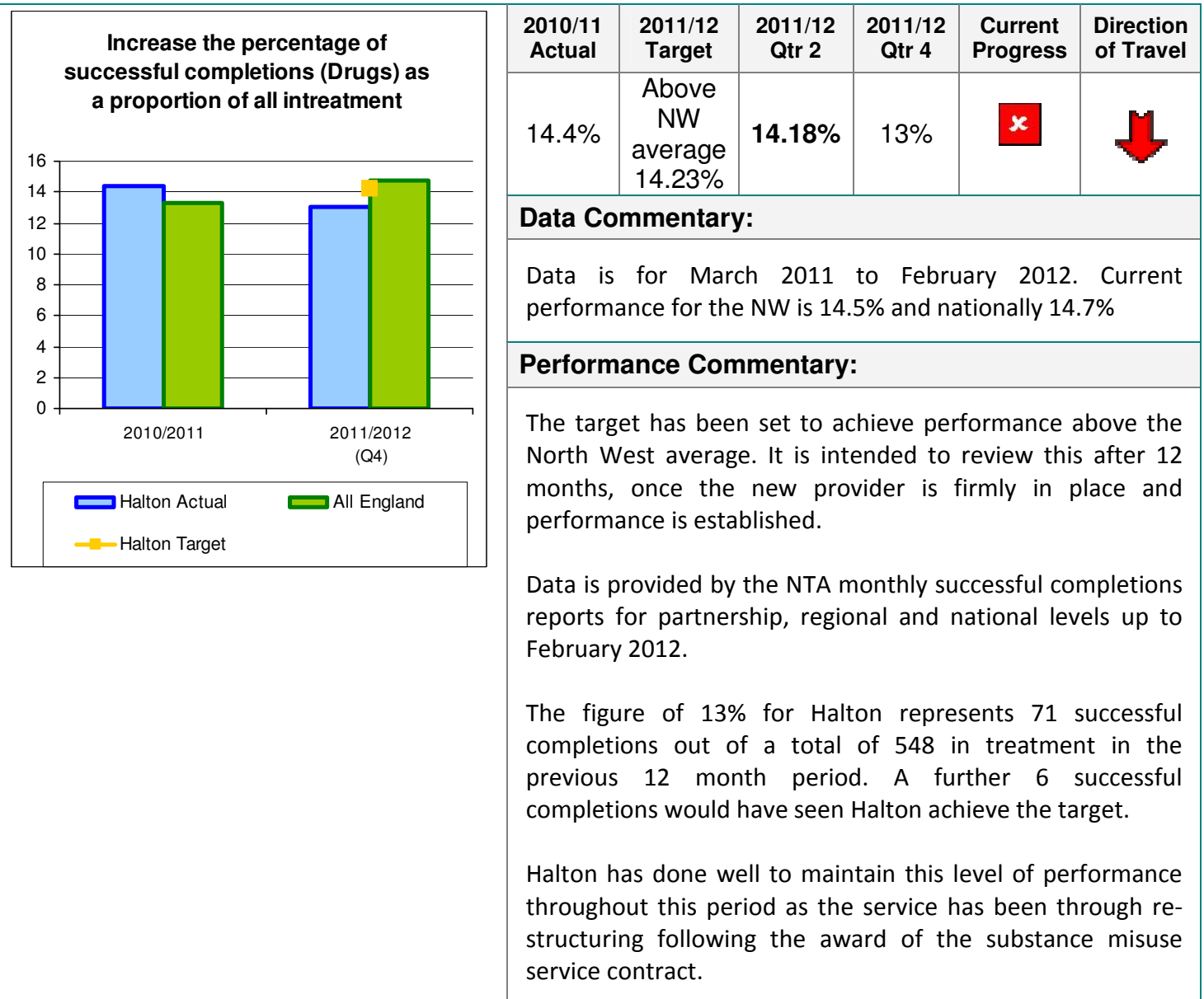
targeted action plan in response to the recommendations highlighted within the report. In essence the emphasis on this action plan is to ensure that cases heard at MARAC receive the best possible response agencies can collectively offer to victims and families suffering the effects of domestic abuse.; to establish and highlight the outcomes of the actions for victims and families and; to improve current interventions and protective factors ultimately leading to a reduction in identified and assessed risk.

The HDAF Strategic group members have completed the Audit Commissions Self-Assessment on local area response to domestic abuse. The findings of this piece of work have overall been extremely positive and have highlighted several areas of local good practice. Notably Halton's commitment and culture to support joint work, well-established and efficient partnership arrangements, priorities and strategies for development and improvement. The report summarises that Halton has an active approach to preventing future abuse and reducing risks to victims and involves victims and survivors in service improvement. The HDAF Strategic Group has agreed to devise and develop an action plan to address the areas of development identified within the self-assessment tool to improve Halton's response to Domestic Abuse and Sexual Violence. This action plan will be both monitored and driven within the remit of the Strategic Group.

On the 25<sup>th</sup> November 2011 to mark the National White Ribbon Day, Halton Survivors Group supported by the Halton Domestic Abuse Forum delivered a of a half day conference aimed at local professionals. A series of professional presentations were provided during the event to highlight best practise, raise service provision awareness and care pathways. The Halton survivors group shared their own experiences and provided a snapshot insight in to the impact of Domestic Abuse and Sexual Violence on children, families and individuals at the event. The event was very well received resulting in a high level of awareness in the importance of multi-agency approaches and partnership working amongst professionals. The conference was well attended - 123 which included delegates, survivors guest speakers and performers, (Children's choir and Cronton 6<sup>th</sup> Form College Dance and Drama students). The event was opened by Derek Twigg MP and closed by Safer Halton Policy and Performance Board Chair Councillor Shaun Osborne.

Domestic Abuse and Sexual Violence are issues that affect young people. Ensuring that young people are able to identify abuse and have the knowledge and information available to them to enable them to make and identify healthy relationships is central to raising expectations both in males and females. The Halton Children's Safeguarding Board has identified Domestic Abuse as priority for 2012-13 within its business plan.

**SCS / SH7<sup>1a</sup>** Increase the % of successful completions (Drugs) as a proportion of all in treatment (18+)  
New Measure



**Summary of Key activities taken or planned to improve performance:**

The new substance misuse service, provided by CRI, commenced on 18<sup>th</sup> February 2012. Further improvement in 'successful completions' has been raised with the new service provider and an action plan to support this will be agreed at the first performance meeting due to be held in May 2012.

<sup>1</sup> SCS / SH7a is also replicated under Healthy Halton as SCS / HH 11a

**SCS / SH7<sup>2b</sup>** Increase the percentage of successful completions (Alcohol) as a proportion of all in treatment (over 18)

	2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
Placeholder 2012/13	New Indicator		Placeholder 2012/13		Placeholder 2012/13	New Measure

**Data Commentary:**

The aim of this service is to increase the % of successful completions as a proportion of all people in treatment for an alcohol addiction. It is a measure of how successful the Tier 3 Community Service is, in treating alcohol dependency and ensuring that the in-treatment population does not remain static.

**Performance Commentary:**

This new service will be established in 2012/13. Targets will then be set following the collection of data in year 2012/13 and a baseline established.

**Summary of Key activities taken or planned to improve performance:**

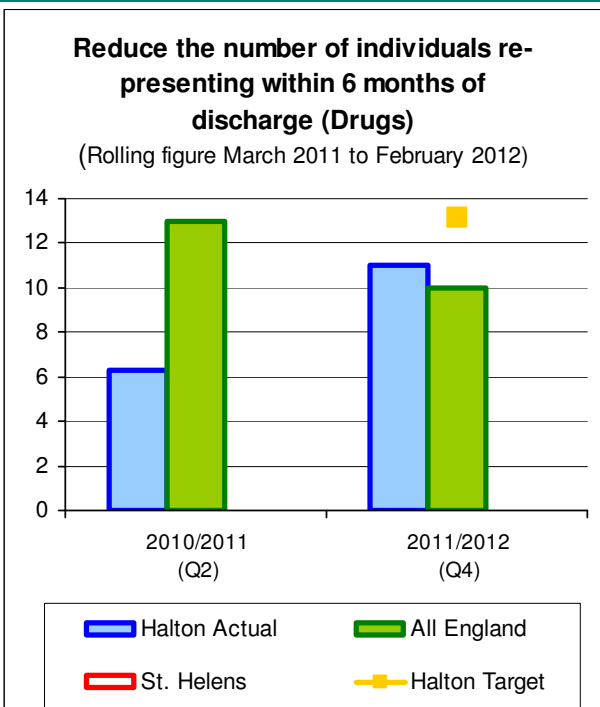
Following a robust and comprehensive competitive tender process, the new Substance Misuse Provider in Halton 'CRI' commenced service delivery on 1st February 2012. Work is underway to embed the service and to support CRI to deliver quality, recovery orientated interventions which put the service user at the centre of their recovery journey rather than being a passive recipient of care.

Key Stakeholders were invited to a 'meet and greet' event in February 2012 to enable the wider partnership to learn more about the new Substance Misuse Service.

<sup>2</sup> SCS / SH7b is also replicated under Healthy Halton as SCS / HH 11b.

SCS / SH8a

**Reduce the number of individuals re-presenting within 6 months of discharge (Drugs)  
[New Measure]**



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
				<input checked="" type="checkbox"/>	NA

**Data Commentary:**

Data represented above is based on a 12 month rolling basis March 2011 to February 2012. This provides an indication of the numbers of individuals who have left treatment and are managing to sustain there recovery in the longer term.

However, it is important to note that as the number of individuals in the cohort completing treatment is relatively small (reflective of the population size of Halton), a small increase in numbers of individuals re-presenting can have a large effect on the % re-presenting.

**Performance Commentary:**

Performance nationally now is 10% for the above period. This is the closest Halton has been to the national average in 2011 -12 and an improvement on the 12.5% recorded for quarter 2.

Halton has done well to maintain this level of performance throughout this period as the service has been through re-structuring following the award of the substance misuse service contract.

St Helens is 9%

**Summary of Key activities taken or planned to improve performance:**

The new substance misuse service, provided by CRI, commenced on 1<sup>st</sup> February 2012. Further improvement in 'reducing the number of individuals re-presenting' has been raised with the new service provider and an action plan to support this will be agreed at the first performance meeting due to be held in May 2012.



**SCS / SH8b**      **Reduce the number of individuals re-presenting within 6 months of discharge (Alcohol)**  
**[New Measure]**

	2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
Placeholder 2012/13	New Indicator	Baseline to be established		Refer to comment	Placeholder 2012/13	New measure

**Data Commentary:**

This new service will be established in 2012/13. Targets will then be set following the collection of data in year 2012/13 and a baseline established. Data not currently collected on a national basis, this is a local measure.

This provides an indication of the numbers of individuals who have left treatment at the Tier 2/3 Community Service 'CRI' and are managing to sustain their recovery in the longer term. Actual data is not yet available.

**Performance Commentary:**

This measure is a measure of how successful the Tier 3 Community Service is, in treating alcohol dependency and ensuring that there has been sufficient focus on sustaining treatment gains.

**Summary of Key activities taken or planned to improve performance:**

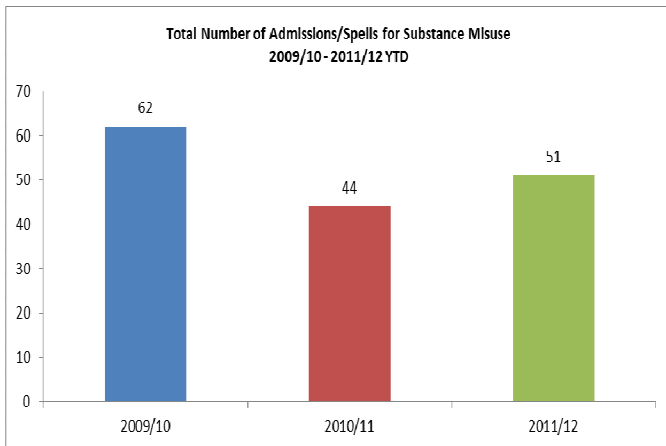
Following a robust and comprehensive competitive tender process, the new Substance Misuse Provider in Halton 'CRI' commenced service delivery on 1st February 2012. Work is underway to embed the service and to support CRI to deliver quality, recovery orientated interventions which put the service user at the centre of their recovery journey rather than being a passive recipient of care.

Part of the treatment offer involves the Provider ensuring that there are aftercare arrangements in place to support the Service User once they leave the service. This includes periodic contact, an aftercare plan and information re mutual aid and self help groups.

Key stakeholders were invited to a 'meet and greet' event in February 2012 to enable the wider partnership to learn more about the new Substance Misuse Service.

SCS / SH9

**Reduce the rate of young people (0-18) admitted to hospital due to substance misuse (will include alcohol)**



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
61	58 (- 5 %)	51 (-16%)	Refer to comment		

#### Data Commentary:

This indicator measures the % of hospital admissions for 0 – 18 year olds where substance misuse is coded as a reason for admission per 10,000.

This chart shows a comparison year to date up to Quarter Two between 2009 and 2012. Data is produced in arrears and Quarter Four performance is not expected until September 2012.

#### Performance Commentary:

There has been an increase of 7 admissions year to date 2011/12 compared to 2010/11.

Data for previous reports on substance misuse has been called into question recently and is currently under investigation. The performance reported in the chart indicates that there was a lower rate of admissions than previously understood.

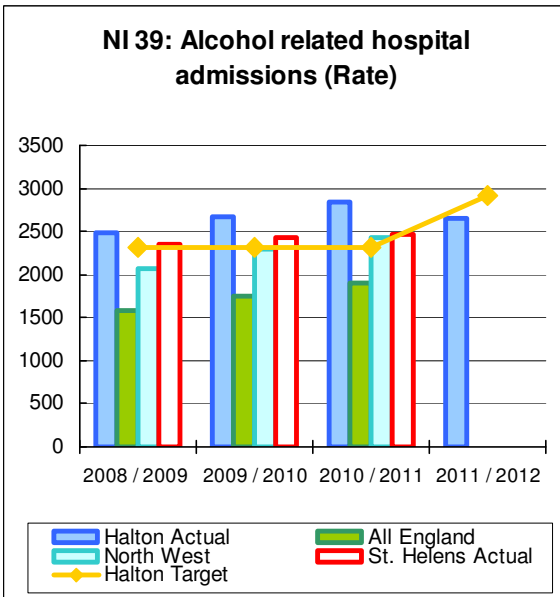
#### Summary of Key activities taken or planned to improve performance:

There are a number of developments in interventions Halton has implemented in this period including:

- We have developed outreach provision and interventions for young people with substance misuse needs, which are focussed on early and brief interventions
- We are working in partnership with the DfE co-ordinating the Skills for Change programme aimed at young people affected by parental substance misuse.
- Together with the Home Office and Mentor UK we have trained local voluntary groups to carry out brief interventions related to alcohol misuse with young people
- Peer to Peer training has been provided, to enable young people to be pro-active in delivering alcohol education session in universal provision
- 100% of young people referred into treatment are able to access provision within 5 days of referrals
- Delivery of targeted outreach/ activities in identified wards has led to a reduction in youth nuisance calls related to substance misuse
- Clear links between A&E departments, acute hospital wards and the specialist substance misuse service have been developed
- Mobile VRMZ outreach bus is routinely used and valued by young people and has impacted on a reduction in alcohol related anti-social behaviour.
- We have developed and establish young people friendly services that are available at appropriate times, delivered across the borough 7 days a week.
- Young people have been fully involved in the design and delivery of the new treatment system

- Young people have been involved in the development of posters, information campaigns informing young people of the services available in Halton.
- We have developed clear screening tools and treatment pathways for professionals and community groups on referring young people to the appropriate level of service
- Established clear links with schools and colleges to ensure that drug and alcohol users still at school or college can access individual support and activities to support their wellbeing and prevent exclusion.
- Further improved TOP reviews and completions within specialist provision.

SCS / SH10<sup>3</sup> Reduce Alcohol related hospital admissions (NI 39)



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
2839	2916	1419.1	2651.7		

**Data Commentary:**

This indicator measures the rate of alcohol related hospital admissions per 100,000 population using Hospital Episode Statistics. Verified LAPE performance data for 2011/12 is required. Local Data can be utilised as an interim measure but verified data for final two quarters of 11/12 are outstanding in this report. Q4 is a proxy based on data to Feb 2012.

**Performance Commentary:**

Alcohol Related admissions (formerly NI39) have continued to rise, in line with the North West and England as predicted, however, there has been a reduction in the rate of increase between 2009/10 and 2010/11, from 7.8% (2008/9 to 2009/10) to 5.9% (2009/10 to 2010/11).

**Summary of Key activities taken or planned to improve performance:**

A programme of Identification and Brief Advice (IBA) Training for key frontline professionals is being rolled out across the borough. The aim is to ensure that:

- Advice is on offer for people who would benefit from reducing their drinking
- Alcohol problems are identified earlier
- There is a referral to treatment services for those requiring more intense support.

An innovative, new, integrated, recovery orientated substance misuse treatment service commenced service delivery on 01 February 2012. Considerable investment has been made to increase capacity and modernize treatment services, allowing us to change the way in which we tackle alcohol and drug related problems. The service will not only address drinking or drug taking behaviours but will aim to identify and tackle underlying causes and ensure that factors which help increase a person’s chances of getting and staying well are enhanced. For example, does the service user have a job, a safe place to live, robust family relationships and feel included within the community? Support and advice will be on offer for service users and their families and the wider partnership will be engaged to explore and tackle cross cutting themes, including safeguarding and social inclusion.

Alcohol Liaison Nursing (ALN) Services are being developed in Whiston and Warrington Hospitals. The Alcohol Liaison Nursing Service will be established to provide high quality, evidence based alcohol treatment at the Emergency Departments and on hospital wards. The service will bridge the gap between inpatient

<sup>3</sup> SCS / SH10 is also replicated under Healthy Halton as SCS / HH 1


admission and community treatment by providing the opportunity for acute hospital patients to be given an alcohol intervention and education on their alcohol use and, for those who need it, the opportunity to be fast-tracked to appropriate community services. The services will avoid unnecessary admissions and enhance the care given to people who regularly attend hospital for alcohol related harm.

A Review of the Tier 4 Alcohol Treatment Service is underway at the Windsor Clinic Mersey care on behalf of Halton & St Helens and NHS Mersey. There is a requirement to ensure that service provision for very complex and vulnerable cases are aligned with the new, recently commissioned, community based Tier 2/3 Recovery Services.

A New Alcohol Strategy for 2012-15 is under development and has been aligned with the new National Alcohol Strategy for England. Extensive consultation will begin shortly on the new local strategy which includes:

- A single Alcohol Communication Strategy and local publicity campaign
- A collaboration with local businesses to make drinking environments in Halton safer, responsible and more attractive. Consideration will be given to gaining Purple Flag Status/ArcAngel.
- A Project to ensure that messages to all children, young people and families are relevant, appropriate and consistent and delivered within the most appropriate settings (including schools, colleges etc.).

**SCS / SH11 Reduce the re-offending rates of repeat offenders (RO's in the Navigate IOM scheme) (Formerly NI 30)**

	2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
New Measure.	New Indicator	To maintain and reduce offending rates for PPO's and RO's from the 2011/12 Baseline PPO: 40% reduction. RO: 4% reduction	PPO: 40% reduction. RO: 4% reduction. Shift in offence type	PPO: 77.13% reduction. RO: 36.73% reduction. Shift in offence type		New measure

**Data Commentary:**

Data is only available for Qtr 1 – 3 2011/12, from Cheshire Constabulary data delivery team at this point in time. The Qtr 4 position will be available on 16<sup>th</sup> May 2012.

32 individuals were included in the PPO cohort and 37 individuals were included in the RO cohort during Quarters 1-3 of 2011/12, nominated by the Police, Probation, YOT and Addaction.

**Performance Commentary:**

The principal intention behind this indicator is to enable local areas to monitor performance of their Prolific and other Priority offenders (PPO) and Repeat Offenders (RO).

Police Officers and the designated Probation staff continue to undertake regular visits to those offenders on the Navigate Scheme with noted success in reducing the rates of re-offending of PPO's and RO's.

**Summary of Key activities taken or planned to improve performance:**

Integrated Offender Management schemes have a key role in reducing re-offending amongst their cohorts. It is recognised that annual reductions in rates of offending vary with the length of time an offender has been on the scheme - in other words, it is reasonable to expect PPOs and ROs recently taken on to the scheme to show a more significant reduction in their offending over their first year on a scheme compared with an offender who has been on a scheme for 12 months, and who has already shown a steep reduction in his or her offending. The methodology for measuring this indicator allows for such factors to be taken into account.

The route causes of offending behaviour are identified by the IOM team and recognised pathways of support are provided to address these route causes. The most problematic across the whole of the cohort being 'drugs', 'lack of education, training and employment', 'attitudes, thinking and behaviour' and 'accommodation'. The aim being to seek an identified pathway outcome to reduce offending.

During this quarter 3 (Sept – Dec 2011) one offender has secured the tenancy of a house with the assistance of the team's NACRO worker and one offender has secured employment as a result of the team's links with a local employer. One offender has attended at a local school with Police Officers to give a talk as part of a work shop for teenagers aged 15+. Exit strategies for those offenders being brought before the JAG for denomination are now completed in advance of the meeting and ratified along with denomination.

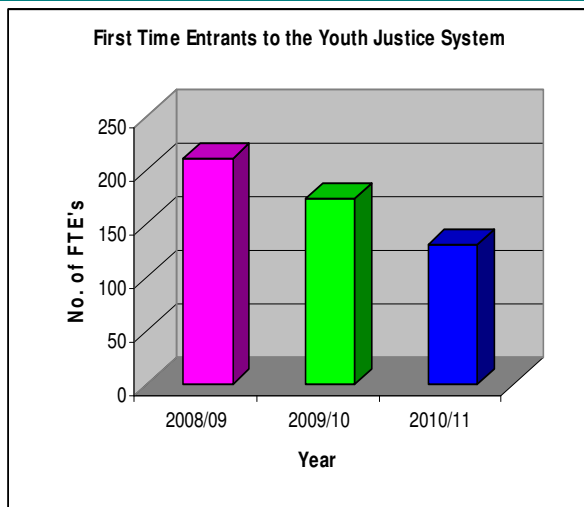
Also considered by the IOM team is the shift in offending behaviour as this reduces the impact that the cohort is having upon the community. (i.e. are any offences being committed now less serious).

For Prolific Priority Offenders baseline convictions and convictions since intervention are monitored which shows for quarter 3 a shift in the offending profile. The largest increases were seen for 'breach of court orders (15.1% increase in convictions), followed by burglary - non dwelling (4.5% increase in convictions) whereas the largest reductions have been seen around 'criminal damage' (4.5% reduction in convictions) and 'Burglary – Dwelling (3.5% reduction in convictions).

For Repeat Offenders not only has there been a majority number of reductions recorded but there has also been a shift in the main offending type for Repeat Offenders from 'Theft – Shoplifting' ( 8% reduction in convictions) and criminal damage (6.5% reduction in convictions) to 'Breach of Court Order' - (17.4% increase in convictions), followed by Drunk & Disorderly (2.1% increase in convictions).

SCS / SH12

Reduce the number of first time entrants to the Youth Justice System (formerly NI111).



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
130	234	117 ( July 2010 to June 2011)	Refer to comment	N/A	New measure

**Data Commentary:**

From April 2011 this measure will be reported by Police National Computer (PNC) to Ministry of Justice (MoJ) who will publish the figures. Official Police National Computer First Time Entrants figures are published quarterly on a 12 month rolling process and will always be 6 months behind. These figures will be reported when available including the rate per 1,000 aged 10-17 local population.

**Performance Commentary:**

YOT First Time Entrant (FTE) figures will be reported each quarter and any cases going through court as an FTE will be looked at to ascertain why there were not diverted.

The YOT will also monitor young people referred to the Divert Scheme during January to March 2012 for 12 months for offending activity and becoming a FTE.

YOT will now be collecting Warrington and Halton data together and not split by borough. This will be reported in Q1 2012-13.

**Summary of Key activities taken or planned to improve performance:**

A gap was created in prevention services within Halton when the Youth Inclusion Support Programme (YISP) ceased to be funded in March 2011. It is too early to say at this time whether this will negatively impact on future FTE figures. However in April 2011 due to the success of the YISP, the commissioners of HBC and the YOT funded two Prevention Posts that are based within the CRMZ.

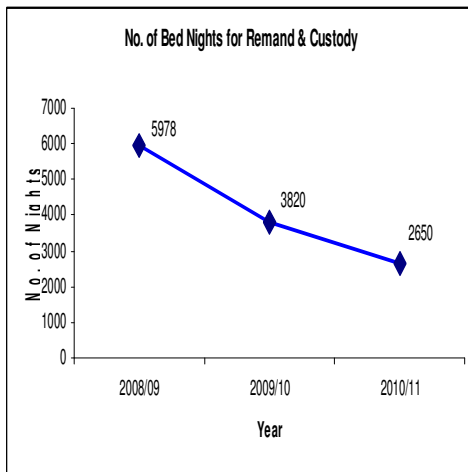
Referrals are received primarily from IWST and Police to provide interventions to young people and their families covering a large spectrum of identified prevention concerns including ASB, Parenting, Teenage Pregnancy, Engagement in School and Family related issues.

The YOT also operate a Divert Project which was set up as one of 6 pilots in November 2009, the aim of the project is to ensure that Children and Young People with mental health problems, speech and communication difficulties, learning disabilities and other problems such as family or social issues get the help they need at the point of arrest to prevent entrance into the youth justice system.



## SCS / SH13

## Use of Custody (New Measure)



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
New measure	Baseline to be established	Refer to comment	Refer to comment	N/A	New measure

**Data Commentary:**

This is a new measure for 2011/12 established to look at the number of young people sentenced to custody as a figure and also represented as a rate per 1,000 aged 10-17. Local population figures will be reported. As this is a new measure there is no baseline figure.

Data will be finalised at year end when 2011 general population figures become available.

**Performance Commentary:**

As well as the above, locally the YOT are compiling data in 2011/12 around the number of beds and bed nights used each quarter as this may become a budgetary cost that the authority will need to meet. The data compiled in 2011/12 will become the baseline year for future targets.

Once the baseline for the number of custodial sentences is established for 2011/12 targets will be set for future years.

**Summary of Key activities taken or planned to improve performance:**

The new national measure will look at the number of custodial sentences given per 1,000 young people (10-17 years) in each area taken from the Office of National Statistics mid year estimates.

However, locally we propose to also look at the number of beds and bed nights each quarter, as this could have significant cost implications to the local authorities if the funding stream was changed.

Plans setting out how custody for children and young people will be developed over the next three years have been published by the Youth Justice Board for England and Wales (YJB). The plans 'Developing the Secure Estate for Children & Young People in England & Wales' have been jointly produced with the Ministry of Justice and follow an extensive consultation, which included seeking the views of almost 700 children and young people in custody.

<http://www.justice.gov.uk/news/press-releases/yjb/yjb-sets-out-plans-for-youth-custody>

## Safer Halton

**SCS / SH14**    **Reduce the proportion of individuals within the Navigate cohort who's offending is substance misuse related. (Placeholder New Measure)**

	2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
Placeholder 2012/13	New Indicator	TBA	Refer to comment		Placeholder 2012/13	New Measure

**Data Commentary:**

To reduce the proportion of individuals within the Navigate cohort who continue to demonstrate offending behaviour related their substance misuse. The Police and Drug Team are working together to reduce this.

**Performance Commentary:**

Service not due to commence until January 2012 and reporting will not commence until 2012/13.

**Summary of Key activities taken or planned to improve performance:**

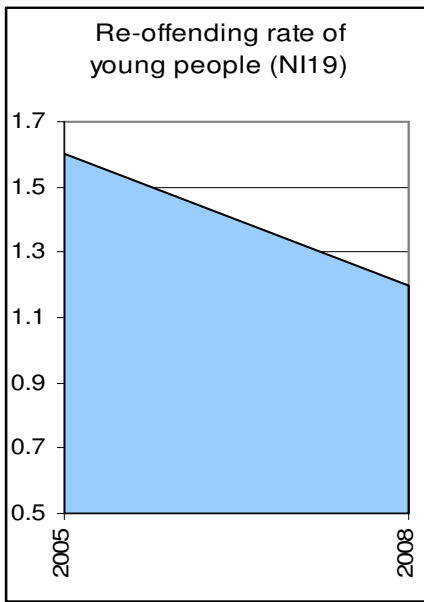
The leads for this indicator would be the Navigate Team and the new substance misuse service.

The service commenced in February 2012 and data to support the measurement of this outcome is in the process of being identified.

Targets will be linked to the service specification and outcomes for this new service.

SCS / SH15

Reduce the re-offending rate of young offenders (Formerly NI 19)



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
New measure	Baseline to be established	Refer to comment		Placeholder 2012/13	New measure

**Data Commentary:**

The YOT have now ceased reporting on the old NI19 – Reoffending Rate of Young Offenders. From April 2011, a new unified reoffending measure will be reported to the Ministry of Justice directly from Police National Computer data.

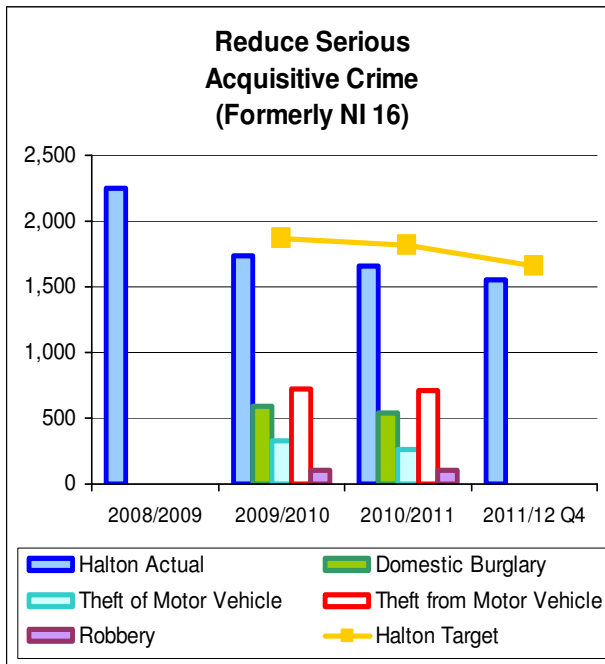
In its place the YOT aim's to work closely with young people on the Integrated Offender Management (IOM) scheme to reduce the rate of re-offences.

**Performance Commentary:**

Rate of proven re-offending by young offenders in IOM cohort to be agreed with the Safer Halton Partnership once a baseline is established. The YOT will track people who entered the Integrated Offender Management (IOM) cohort between January 1<sup>st</sup> to March 31<sup>st</sup> 2011 to measure re-offending rates including frequency and seriousness 12 months prior to nomination.

**Summary of Key activities taken or planned to improve performance:**

SCS / SH16 Reduce serious acquisitive crime (Formally NI16)



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
1652 (Rate 13.65 per 1000)	1652	757 (6.41, rate per 1000)	1548 (rate 13.10 per 1,000)		

**Data Commentary:**

This measure covers the following acquisitive crime rates;

- Domestic burglary
- Theft of motor vehicle
- Theft from motor vehicle
- Robbery (personal and business)

It is calculated as follows:

Number of recorded serious acquisitive crimes/total population x 1,000

**Performance Commentary:**

The serious acquisitive crime rate has reduced by 6.3% compared to Qtr 4 last year.

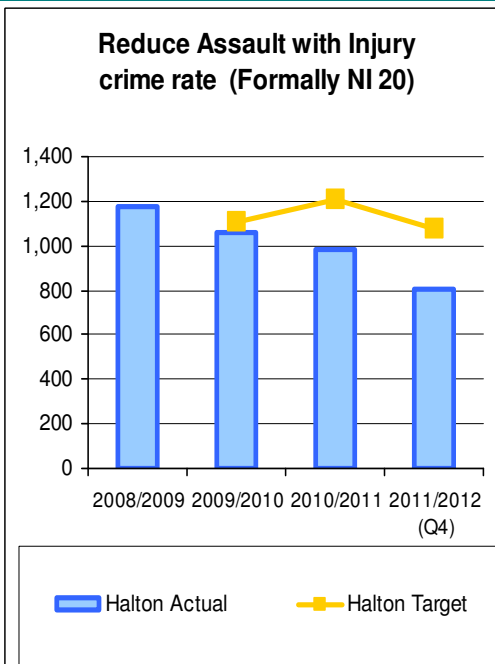
This figure is the cumulative figure for Halton for Q1 - Q4. The figure for January 2012 to March 2012 was 363 incidents. There were a total of 163 serious acquisitive crimes in Runcorn and 200 in Widnes during Quarter 4. The cumulative figure for 2010/11 was 1652 compared to this year which shows a decrease in crime for the same period.

**Summary of Key activities taken or planned to improve performance:**

The reduction of serious acquisitive crime remains a key priority with activities undertaken to address the various elements.

- During Quarter 4, 17 Smartwater packs have been issued to victims of burglary. They have also been provided with Personal Attack alarms, timer units and window shock alarms where appropriate.
- Two new Homewatch and Smartwater zones in the Beechwood area of Runcorn and the Upton rocks in Widnes has been set-up. These were organised following an increase in burglary's and shed breaks and following community group conferences with the police.
- In February 2012, the Community Safety Supervisor supported the HBC Domestic Violence Co-ordinator and the Halton Domestic Abuse service in the running of a 2 day training course for RSL's. The course was well attended and focused on the role of RSL's to make homes more secure for victims of DV (sanctuary scheme).

- Crime Prevention advice placed on daily police briefing conferences (I-brief) with the run up to the Cheltenham Gold Cup and the Grand National. The briefing included a list and location of all bookmakers for extra visible attention together with details of environmental health officers and business cards to be disseminated to premises regarding cash handling, training, forensic procedures and skimming cash held in tills.
- Alerts sent to Halebank and Astmoor industrial estates following increase in metal theft incidents.
- Joint visits with police crime reduction and HBC environmental officers to two business robbery victims.
- Meeting with the Mersey gateway team (new bridge) to raise policing concerns regarding the construction period and potential risk/threats of stolen licensed plates.
- Over the last few weeks there has been some great works in relation to recent shed burglaries/ shed and garage breaks around Runcorn. As a result 8 men have been arrested by the Police. Thefts of motor vehicles and thefts from motor vehicles have also reduced in Quarter 4.



2010/11 Actual	2011/12 Target	2011/12 Qtr 2	2011/12 Qtr 4	Current Progress	Direction of Travel
1074	1074	439	804		
8.23 Rate			(Rate per 1,000 6.80)		

**Data Commentary:**

This is the number of 'assaults with less serious injury' (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences.

This is an APACS indicator: SPI 5.3 Assaults with less serious injury rate.

**Performance Commentary:**

The number of recorded assaults with less serious injury has continued to reduce over time.

**Summary of Key activities taken or planned to improve performance:**

This measure is not intended to focus solely on “public place” violence. There is acknowledgement that this measure will include assaults as a result of domestic violence, and a proportion of these will involve alcohol. The reduction of assault with injury remains a key priority for the Cheshire Constabulary across Halton. Day to day policing is supported by the Licensing enforcement team within the Halton Community Safety Team – this team ensures that licensed premises are meeting their obligations and seeks to reduce the possibility of alcohol fuelled assaults by ensuring premises are well run and work in partnership with the local police to address issues.

The SHP also provides funding to support the work of a domestic violence and sexual offences officer within HBC who seeks to reduce domestic violence and support the sanctuary scheme – which encourages RSLs to provide a “safe haven” for domestic violence victims within their own homes through better security and locks.